

### [How can I sign up for Fortune Securities?](#)

You can download our Account Opening Form from our website [www.fortunesecurities.com](http://www.fortunesecurities.com). Our forms are also available at Fortune Securities Head Office and at branch office.

### [Can my account be refused to be opened?](#)

Yes, Fortune Securities reserves the right to refuse any account without assigning any reason.

### [What is the minimum amount required for opening an account?](#)

Minimum amount required to open an account is Rs.25,000.

### [How long does it take to activate/open an account?](#)

It depends on how quickly information is sent in. The registration process usually takes:

4 - 6 working days for cheque from a Bank at Karachi while.

OBC (Outbound Cheque) may take up to 15 working days

Kindly mention "New account" on the bank deposit slip.

### [How can I deposit initial amount in Fortune Securities account?](#)

You may send your cheque / Pay order/DD in favor of "Fortune Securities Limited" by mail or drop it personally at offices of Fortune Securities. Fortune Securities Head Office and Branch Office address is as following;

Head Office:

Fortune Securities Limited

3<sup>rd</sup> Floor, Razi Tower,

BC-13,Block No. 9, KDA Scheme No. 5, Clifton,

Karachi

Pakistan

Branch Office:

Fortune Securities Limited

8<sup>th</sup> Floor, Room No. 15-16

Karachi Stock Exchange Building

Karachi Stock Road

### [Can I open an account with shares/securities?](#)

Yes you can open your account with Physical shares and you can also transfer your shares from CDC Investor account or from your account with any other broker as well. The minimum amount of Rs.5000/- through cheque is also required for opening of account through shares.

### [How can I close my Fortune Securities account?](#)

You will need to write a letter addressed to Fortune Securities Limited requesting the closure of your account. If you have any debit balance you will be required to clear it first. Fortune

Securities will send letter to concerned authorities of NCCPL (National Clearing Company of Pakistan) in order to get clearance. The account will be closed subject to clearance letter from NCCPL as per regulation. The Account Closing Request can be submitted at any of our branches or can be sent through courier.

#### [What are the other methods to reach my trading account if my system is not working?](#)

There are multiple ways to connect to your stock trading account even when your Fortune Trading System is not accessible. You can use IVR based call center 35309101-09. You can utilize these channels to know your portfolio, place and cancel your orders and a host of other services.

#### [What are the other useful websites relating to my trading activities?](#)

You can visit [www.kse.com.pk](http://www.kse.com.pk), [www.secp.gov.pk](http://www.secp.gov.pk), [www.cdcpakistan.com](http://www.cdcpakistan.com) and [www.nccpl.com.pk](http://www.nccpl.com.pk)

#### [Why my order didn't execute and remained pending?](#)

There can be a number of reasons for your order not being executed. The order will not be executed if the share price didn't reach the limit specified in your placed order, if you place a market order to buy a share trading at Upper Lock or to sell a share trading at Lower lock. Please note that all the orders placed at Karachi Stock Exchange are valid for a session.

#### [How do you notify clients of trade executions?](#)

Once the trade has been completed, you will receive confirmation via email.

#### [How the orders are accepted, processed, settled and cleared via the internet?](#)

Whenever you will place order through online trading system, the message board view window shows the time and details of the order placement, cancellation and execution. The Margin window also shows the status of order placement through pending order, updation of custody balance in case of execution and cash balance accordingly. You can also view the details of outstanding orders as well executed transaction through your terminal.